OBSERVATION REPORT #60

KPMG observed that the Cable-Id field in the Local Service Confirmation (LSC) is being returned with a code that is different from the code in the Local Service Request (LSR).

Issue

KPMG observed that the Cable-Id field in the Local Service Confirmation (LSC) is being returned with a BA "Building Code" instead of the Cable-Id requested in the Local Service Request (LSR) transaction.

The table below lists the Purchase Order Numbers (PONs) for the 8 order transactions sent by KPMG and the corresponding Cable-Id information requested in the LSR and the ones returned in the LSC, respectively.

Num.	PONS	LSR Cable-Id	LSC Cable-Id
1	079021P71X000017	WNO1H	MAHM1
2	080011P71X000023	BO01H	BOHA1
3	084021P70X000017	BO99H	BOHAT
4	086021P70X000017	BO99H	BOHAT
5	085011P70X000022	BO99H	BOHAT
6	071041P71X010006	WNO1H	MAHM1
7	071021P70X010006	BO01H	BOHA1
8	072041P70X030004	BO99H	BOHAT

Assessment

A CLEC would not know if the transactions with a local service confirmation will be provisioned at the correct cable. A CLEC would also not be able to verify the cable-id given by RCCC at the time of provisioning with the one provided in the LSC.